

## At your service

### Product Support

| Type                                | Email                      | Phone                                | Hours                                      |
|-------------------------------------|----------------------------|--------------------------------------|--|
| All products related support issues | support@themediagenius.com | +27 21 870 1406/8<br>+27 81 277 5481 | Mon - Fri: 8am-6pm<br>After Hours: 6pm-8am |

### Marketing and Management

| Type                             | Email                         | Phone             | Hours              |
|----------------------------------|-------------------------------|-------------------|--------------------|
| All management related enquiries | management@themediagenius.com | +27 21 870 1406/8 | Mon - Fri: 8am-6pm |
| All marketing related enquiries  | marketing@themediagenius.com  | +27 21 870 1406/8 | Mon - Fri: 8am-6pm |

### Financial

| Type   | Email                         | Phone             | Hours              |
|--|-------------------------------|-------------------|--------------------|
| Renewals, payments, adjustments, billing and account enquiries           | accounts@themediagenius.com   | +27 21 870 1406/8 | Mon - Fri: 8am-6pm |
| Financial assistance, special payment terms and equity related enquiries | assistance@themediagenius.com | +27 21 870 1406/8 | Mon - Fri: 8am-6pm |